



The SQUASH AND RACKETBALL BROCHURE

2024/2025

Bromley Sports Club

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1. Message from the Squash Chair

Welcome to Bromley Sports Club and to the Squash & Racketball (S&RB) section!

The S&RB section organise various activities including:

- Teams playing in the Kent Priory Leagues
- Squash and racketball box leagues
- Monthly handicap racketball competition
- Mixed adults squash & racketball Saturday social event
- Weekly squash beginners group sessions
- Weekly squash ladies group sessions
- Annual club tournaments

The S&RB section also has its own Committee. The Committee is made up of squash and racketball members and the parents of junior players. We meet roughly every six weeks to discuss issues/suggestions for the improvement of our section. We also have budget responsibility for the maintenance of our three courts.

The Committee is always looking for new members so if this is something that interests you then please do get in touch (see contact details in section 30).

2. Club Social sessions

All year around:

Day	Time	Courts	Sport	Standard	Cost
Saturday	2.00 – 5.00pm	Courts 1, 2 and 3	Squash & Racketball	All	£2 (first week free)
Monday This is coach led	7.00 – 8.00pm	Courts 2 & 3	Squash	Improvers, rusty rackets and potential members	£3 (first week free)

3. Type and cost of Squash and Racketball membership

The Club aims to offer sufficient choice that fits into different people's lifestyle.

The following memberships are on offer to our members and potential members. If you feel you would like to change your membership category at renewal, then please let the office know.

Renewal dates are varied. We have 12 renewal dates – the first of each month depending on when you first joined.

All memberships are annual.

Subscriptions are applicable to renewals up until 31 March 2025 – then subject to increase:

For those 30+

Full – 7 day	£255
Midweek to 4pm:	£150
Midweek to 4pm Plus weekends:	£195
Out of County (20+miles)	50% of the above

Couples – all couples are two times the above less approximately 15% - you both must have the same category of membership.

Family – this is a couple plus unlimited children under 19. The cost is Couples membership plus £100.

For those 19 – 29-Year-olds

Full	£135
University student living away from home in another city/town	£67.50

To attend social sessions or play in the club teams you need to be a full member 30+ or 18 -29 year old

4. Payment method for subscriptions and ability to split payments.

All payments are by Direct Debit. We do not accept any other form of payment.

You may split payments over up to 6 consecutive months:

2 months – no additional charge

3 months - £4 Service charge.

4 months -- £6 Service charge.

5 months - £8 Service charge.

6 Months - £10 service charge.

5. Injury or Illness policy

If any member is likely to have a long-term injury or illness that prevents them from playing, they should let the club know immediately. The first two months of the injury or illness from the time the Club is told in an email will be payable by the member, but after that the Club will extend the membership by the extra months that the member is not available to play.

There are no refunds or reduction of subscriptions.

6. Moving out of the area

This applies to those members who may be moving out of the area during the year and would like to maintain their membership until they move.

These members **MUST** let the Club know at renewal or start of their subscription.

The Club will then put the member on a monthly subscription. 1/12th of normal subscription.

You must tell us the month before you move that you need your subscription to end.

If you tell us in April then May will be the last payment and your membership ends at the end of May.

A £1 per month surcharge is applied to cover the costs of the club for monthly direct debits.

If you did not tell the office, you are moving then we are unable to give any refund.

7. Membership Card

You will be issued a membership card. This may be collected from behind the bar. The card is to access the Club before 8am or after 10pm. It will also give access to the squash entrance from outside.

It is also used to log on to the booking computers. Read section 8.

It is useful to carry it with you but not essential.

8. Booking Courts

All courts should be booked. The lights go on automatically 5 minutes prior to the session and go out 5 minutes after the session.

To book courts when you are not at the Club you use our **online** system.

In all cases you need your logon details to start with.

Logging on

Once you have logged on once then you will not need to do so again as there are cookies that will remember it. You can book using your mobile or laptop or desktop.

Go to our home page [Bromley Sports Club](#) and on the top right - click on book a court and then enter your username and password.

For laptops and desktops click on 'Classic'

For mobiles you can click on either – but it is best to do mobile.

There are choices with the mobile booking system on how you view the courts:

Click on the down arrow under the word time:

- Display all courts including those booked.
- Display only courts not booked – free – and those that you have booked.
- Display only those booked by you.

Click on options and the display can be changed to view:

- All courts on the category you chose by time.
- One court at a time - useful for multiple bookings

Click on time and you can choose the time of day you are looking for.

To book: click on court(s) required and click confirm – the charge is shown on the confirmation page and an email is also sent..

If a court is bookable, it will be green. When there is a member booking it goes red. Other colours are for special bookings such as coaching or events.

If booking for your children, then it must be in the child's name. Parental memberships do not enable the parent to book, only their children.

If wanting to view your accounts, then it must be in the name of the payer as all the invoices and payments are in their name.

If you spend 5 minutes playing around with it then you will see how much you can do and view and make things easier for you.

Getting an icon on your mobile

You can download an icon onto your mobile device. Just like an app.

Different phones do it in a different way so we cannot describe it for everyone, but all are possible.

Here is a guide though:

With apple, when you log on and there is a choice of what you want to view. At the bottom of the phone there is a square box with an arrow going upwards. Click on that. Scroll down until you see add to home screen. Click on that and the icon will appear.

With other phones you will need to find how to 'add to home screen'

Booking Computer at the Club:

There are three booking computers, the entrance lobby, outside the office and the squash hall.

With member's card:

Press log-on

Put your member's card near the card reader – you are logged on.

Go to courts, day and time.

Click on courts required.

Press log- off

If you do not have your member's card:

Press log-in

Enter surname and click as soon as you see your name.

Enter password – and you are now logged in.

9. Forgotten or no Password

If you do not have a password or you have forgotten yours, you can obtain one online or by phoning the office.

The online method is straightforward.

Google: Bromley Sports Club and go to the website.

In the top righthand corner of the home page click on book a court. Sign in and you will see: forgotten/create logon or create log-on. Just click and follow instructions.

10. Cancelling courts

To cancel a court just click on the court you wish to cancel, click cancel and then click yes.

11. Cancellation charges:

You can cancel all courts up to the booking time without a cancellation fee.

The cancellation fees have been suspended. The cancellation policy and charges are being kept under review and will be reintroduced if and when the demand for courts makes it hard to book.

12. Confirming that you have turned up to play and how to pay for guests:

You need to confirm you have turned up for a court that you have booked and not cancelled.

To do this you need to just 'log on' to one of the booking computers.

Press log-on

Put the membership card near to card reader.

You can do this up to half an hour before playing or up to 45 minutes after playing.

When you log on it will say your court(s) are confirmed.

It will also ask you if you are playing with any guests. If yes – say how many. Then log off.

If you are bringing a guest, you must pay for your guest this way.

It is not fair to others who pay or to the Club if some members ignore their responsibility of paying for guests.

Confirming courts ensures that if you have booked a court then someone has turned up to play. If you cannot make the court, then you must cancel it.

If you do not show up for your court and you do not cancel, then you will be charged £3 no show fee. This is on top of any other court fee charges that may exist. You are stopping others from using the courts.

13. Guests

Members are responsible for their guests and their behaviour at the Club.

Guests are paid for when you log on to confirm your courts – see section 12 above.

The Club rules say you can only bring the same guest 3 times. After this they should become a member.

Current Guest fees are:

Adults £4

Eighteen & under: £2

14. Court Charges

Weekdays up to 4pm	45mins	£5	1 hour	£6.67	From 1 st Oct 24	45 mins	£5.20 and pro rata
Remainder:	45 mins	£5.50	1 hour	£7.34	From 1 st Oct 24	45 mins	5.70 and pro rata

15. Paying for courts

At the beginning of each month, you will be billed for any chargeable courts, no show charges, and any guest fees due from the previous month. This will be collected by direct debit at the beginning of the following month. You need do nothing unless you feel there is an error. Any monies due will be collected automatically on the date given.

Please note that if you cancel your direct debit before renewal then you will not be allowed to book further courts. If you are not going to renew then let us know when you get the renewal invoice and you can cancel your direct debit after we have collected any final court fees.

16. Other Court booking features.

a) Adding 15 minutes or 30 minutes to your booking

If you arrive before your session starts you can add 15 minutes or 30 minutes before the session is due to begin provided no one is on before you.

If you want to you can, after the session has started, add 15 minutes or 30 minutes after the end of the session provided no one has booked afterwards.

It can only be done on the booking computers at the Club. The original person who booked must log on and press the booking - then press 'Additional time' and go from there.

You will be charged pro rata for the additional time.

b) Swapping courts

To swap a court to another time on the same day click on court and click swap.

You will receive an email to confirm this.

c) Waiting list

If it is not possible to book the court you want on a particular day then there is a waiting list system

Click on options. Click waiting list.

Click on what courts you want and time period you are happy to accept.

Court slot?

Autobook – if you click 'yes' the court will be booked for you if a court is released and you will receive an email confirming. If you click no then you will have a provisional booking lasting two hours. If you do not confirm in that time the court will either be released or passed to next person on the waiting list.

17. Viewing your account online.

The paying person can view their account, so before phoning the Club with a query please first view your account online. There are buttons to press in accounts so you can see what invoices a Direct Debit payment relates to. It will also show invoices where we are still collecting the outstanding balance.

Click on the small person in a circle top right of screen – and click on invoices and payments.

18. Editing your personal details or making your details not viewable to other members.

Click on the small person in a circle top right of screen – and click on membership details or email and settings.

Click **the padlock and save** if you do not want other members to see your details if they look you up on **member search**. Your address is not given in the member search.

If you make any changes and it applies to your family also then you will need to log on using their log on details and make any changes needed.

19. Safeguarding

The club takes safeguarding very seriously:

All our coaches over the age of 16 are DBS checked and have undergone a safeguarding course.

All our Squash coaches' level 2 and above, are first aid trained and are licensed and fully insured.

All our Squash coaches' level 1 are licensed and insured. They are not allowed to coach individually

A record of all our coaches' licences, DBS, Safeguarding and renewal dates are kept by the manager to ensure that they are kept up to date.

Adults should be aware they cannot change or shower with children present. Please see our changing room policy.

We have a safeguarding/welfare officer. Her name is Julia Conway and she can be contacted on 07989 393952 or emailed at julia10conway@googlemail.com

You can also speak with the manager if you have any concerns.

The Board of Directors have a Director who is responsible for ensuring that the Club manager is correctly applying the appropriate checks on all staff and keeping appropriate records.

Safeguarding is on the agenda of every Directors meeting.

Notices of our policy and how to contact the Safeguarding/welfare officer are on the squash and tennis notice boards.

Visit our website and our members resource are for our full safeguarding policies: [Bromley Sports Club](#)

20. Squash leagues

The Club runs squash leagues where 5 or 6 members are put in a league and have up to 5 or 6 weeks to play matches against each other.

Players get promoted and demoted when the current league date ends. New leagues are then set up quickly afterwards. The leagues are successful if all those entered play their games!!

It is there for members to play competitive squash and meet new players. It's free to enter, just book a court and arrange to play one of the players in your league.

To enter please contact our Director of Squash, Steve Franks. info@stevefranksacademysquash.co.uk
He will then register you with www.squashleague who in turn will email you with your login information.

Paper copies of the league can be found on the notice board by court 2.

21. Racketball leagues

The Club runs racketball leagues and is there for racketball members to have competitive games with members of similar standards.

Leagues are only successful if you play your games!

There is a 5-to-6-week cycle so please don't wait until the last week to try and organise the games and you should not rely on someone else to phone you.

At the end of each cycle promotion/demotion is performed by the organiser, Philip Groves.

If you would like to join the leagues, please email squashcommittee@bromleysportclub.co.uk.

The league sheets where you enter your scores can be found on the notice board by court 2

22. Club Annual tournaments

The Club squash and racketball championships are organised by the squash committee.

The tournaments are run separately one in each half the year.

There are several categories including the main open, handicap and a plate for those knocked out in the 1st round.

Entry dates and details are published in the Club's weekly newsletter.

There is usually no charge to enter any of the tournament categories.

23. Annual Open Graded tournament

We have hosted an annual open graded tournament in the past few years. This has proven very popular.

You will be emailed details of these tournaments closer to the time and notices will be put around the Club.

There is a charge for this tournament, and it is run by an external body. A squash tee shirt is included in the price.

The tournament date for 2024 is Saturday 14th September.

24. Racketball tournament – Last Thursday of month

There is a racketball handicap doubles tournament held on the last Thursday of each month.

It is open to all.

If you wish to join in, then all you need to do is ask the office. The club will then provide the organizer with your details, and you will be added to a WhatsApp group.

Each month you will be asked if you would like to join in. If you want to join in that month, you respond and then turn up to the night to be told who you are paired with and what your handicap is.

This is just a fun social tournament.

There is a prize for winners - Personalised tournament sports shirt.

The cost per night is £10 and this includes a drink from the bar.

This includes prizes and is non-profit making.

25. Matches against other Clubs.

The Club runs up to 3 squash teams in the North West Kent Priory summer and winter leagues.

The matches are usually played on Tuesday or Wednesday evenings. Each match takes two courts but only one team will play at home on any given day.

Match results are published in the weekly Club newsletter.

If you are interested in playing for the teams, then please contact Tony Davies at: squashcommittee@bromleysportsclub.co.uk

26. Match Dinners

All Match dinners are provided by the kitchen.

At the beginning of the season team captains or the squash Chairman will liaise with the kitchen to determine their requirements and agree the price.

27. Squash coaching

Squash coaching is provided from 5 years old and there is no upper age limit.

We coach from beginners to top performance. We are also able to offer individual lessons.

Please just contact the Director of coaching, Steve Franks if you want to join in the group lessons or have individual lessons. You may also contact the coaches directly to have individual lessons.

28. Individual coaching lessons and extra charges.

Coaches may coach individuals. The coaches get charged by the Club for the courts and they can pass on these charges to the client.

The charge to the coach is £3.50. £3.70 from 1st Oct)

Non-Squash member: Additional £2 a Guest

29. Court Allocation

The balance between courts available for coaching and members being able to book courts is something that we are very conscious of and the Club needs to be fair to both sides.

The squash committee and the manager work with the Director of Squash to achieve a reasonable compromise.

The chart showing the court allocation is available downstairs outside the squash courts and on the gallery notice board. Peak times for coaching are Saturday mornings, 9am to midday and 4 – 6pm weekdays - both term time only.

30. Squash committee

Chair:	Tony Davies	
Committee Member & Racketball rep:	Squash rep on Board of Directors:	Alastair McMeckan
Squash team rep:	Phil Groves	
Junior rep:	Lewis Ryall	
Junior rep:	Kyla Chima	
Junior rep:	Susie Burroughs	

31. Useful Club contact details

Membership	Penny Day	admin@bromleysportsclub.co.uk
Accounting issues	Helen Beddoe	finance@bromleysportsclub.co.uk
Court fee issues	Helen Beddoe	finance@bromleysportsclub.co.uk
Kitchen	Katie Flueter	katie@katiescooks.co.uk
Bar	Jacqui Lampard	jacquilampard@hotmail.com
Venue use/hire	Menna Weeks	menna@bromleysportsclub.co.uk
Squash committee	Squash Committee	Squashcommittee@bromleysportsclub.co.uk
Manager	Mathew Watkins	manager@bromleysportsclub.co.uk

32. Coaches contact details.

Steve Franks,	ESR Level 4 0785 5288471	info@stevefranksacademysquash.co.uk
Allam Sollimann:	ESR Level 3 07789 488697	
Alastair McMeckan:	ESR Level 2 07746 910602	

The coaches below can be contacted through Steve Franks our Director of Squash

Freddie Davis: ESR Level 1

Ella Tunon: ESR Level 1

Max Tunon: ESR Level 1

Veer Vaghela: ESR Level 1